



Go Points

Reseller Points Program Frequently Asked Questions

Welcome to Ingram Micro Go Points!

As a commitment to giving back to our partners, we have launched a points program—**Go Points**—to help you work, serve, and earn more by simply doing what you already do. Earn points from Ingram Micro and use these earnings towards prizes that you are able to redeem at anytime. We offer more than 600K merchandise items and over 8,000 event tickets and DIY travel options! Browse through our online catalog, manage your points, and learn more about how you can earn points faster by visiting our Go Points site today. [Learn more](#)



In this document you will find a list of frequently asked questions (FAQ) that relate to the new Go Points program. Topics addressed are general questions, catalog navigating, tax policies, and how to redeem points. If you have further questions after reviewing this document, please utilize the contacts below for further assistance.

Contact Us

General Sales: 1(800) 456-8000

Points questions:

Michelle Zanelotti

1(800) 456-8000, ext. 65018

Michelle.Zanelotti@ingrammicro.com

Points Logon:

<https://www.ingrammicrogopoints.com>

Ingram Micro Contact

Website: us-new.ingrammicro.com

Social Media:





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Go Points

Frequently Asked Questions

How can I earn points?

There are multiple ways to earn points including:

- Contests
- Ingram Micro sponsored events
- Activities such as trainings, webinars, etc.

How do I know if I am eligible to receive points?

Every Ingram Micro reseller is eligible to receive points from the program. A customer must be a registered partner with a valid branch customer number. How quickly you are able to accrue points depends on your engagement with the program annually.

Will I still earn prizes from Ingram Micro?

Yes but now you get to pick your prize! Instead of the prize being decided for you, we will provide our resellers with points which you can redeem for over 600K+ prizes including over 8,000 event tickets and DIY travel options!

To view or redeem points visit: <https://www.ingrammicrogopoints.com>

How long does it take to receive earned points?

This depends on the activity but most points should be uploaded within seven to ten business days. Once points have been loaded in the system, the reseller will receive a notification communicating the points have been awarded.

What is the value of a point?

1 Point = \$.25

Catalog Questions

What's Included in the cost of an item?

The value of an item includes the cost (MSRP), shipping, sales tax, and a lifetime warranty. Every merchandise item comes with a lifetime warranty that allows you to return the item for any reason for a full refund of your Go Points.

Can we offset point redemptions with cash to get rewarded faster?

The site accepts payment in the form of points only.

How long will it take to accrue enough points to start redeeming?

That's up to you! You can start redeeming with less than 40 points. Check out the most recent breakdown of Items (based upon availability/new items changed or added frequently):

Points	Items Available
Up to 40 Points	13,331
From 40 to 100 Points	197,017
From 100 to 200 Points	139,614
From 200 to 300 Points	56,503
From 300 to 400 Points	29,825
From 400 to 1,000 Points	120,414
From 1,000 to 2,000 Points	28,254
From 2,000 to 4,000 Points	8,347
Over 4,000 Points	6,915

Total Items Available: 600,220

Tax Policies

Will a 1099 be issued for accepting points?

Yes. At the end of the year, Ingram Micro will combine all prizes that you have accepted. If that amount is equal to or greater than \$600, a 1099 will be issued.

If you have questions regarding taxes related to the Ingram Micro Go Points program, contact Michelle Zanelotti - Michelle.Zanelotti@ingrammicro.com.

Redeeming Points

How can I redeem points?

Log into www.ingrammicrogopoints.com

Click on the "Points Balance" box below (top of your dashboard) to be taken to the **My Point Bank page**.

Account Summary



The My Point Bank page will allow you to see how many points are pending acceptance and access the online catalog to redeem your points.

